

Committee: Children and Young People Overview and Scrutiny Panel

Date: 08 February 2017

Agenda item:

Wards: All wards

Subject: Performance monitoring 2016/17 (December 2016)

Lead officer: Paul Ballatt, Assistant Director of Commissioning, Strategy and Performance, Children Schools and Families

Lead member(s): Councillor Katy Neep; Councillor Caroline Cooper-Marbiah.

Forward Plan reference number: n/a

Contact officer: Naheed Chaudhry, Head of Policy, Planning and Performance.

Recommendations: That the Children and Young People's Overview and Scrutiny Panel;

- A. To review and consider appendix one: December 2016 Performance Index
 - B. Note appendix two: Performance Indicators – Rationale and linkages
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1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1. To provide the Children and Young People's Overview and Scrutiny Panel with a regular update on the performance of the Children, Schools and Families Department and key partners. Data provided in appendix one is as at the end of November 2016. December data was not complete at the point of publication.

2. DETAILS

- 2.1. At a Children and Young People Scrutiny Panel meeting in June 2007 it was agreed that the Children Schools and Families Department would submit a regular performance report on a range of key performance indicators. This performance report acts as a 'health check' for the Panel and as such is over and above the more detailed thematic reports scheduled to the Panel which relate to specific areas of activities such as the annual Schools Standards report, Corporate Parenting Report, MSCB annual report etc.
- 2.2. The Scrutiny performance index is periodically reviewed in line with good performance monitoring practice, most recently in October 2016. It was agreed that the current basket of performance measures presented to the CYP Panel in the index should be retained but that it could evolve gradually if/when needed. It was also agreed that officers would report on other indicators, not in the index, by exception should they have particular concerns or if they wished to report particularly good performance. Officers were asked to provide 'volumes' as well as percentage outturns in order to allow members to gain a sense of scale and relativity, these volume figures have been added for the year to date (see Index, appendix one). It was agreed that measures in the index that remain green will continue to be reported as they continue to be worthy of scrutiny oversight and can refer to practice that our regulators would expect to be regularly monitored by elected members.

2.3. Members also requested that further description be provided in relation to each indicator to help members understand its rationale and purpose. It was noted that the lead performance member is keen to understand and share with the panel the linkages between measures. Officers have responded to this request with detail as presented in appendix two.

2.4. **December 2016 Performance**

2.5. **KPI no. 3: Percentage of new Education, Health and Care plans issued within statutory 20 week timescale (new, including exceptions).**

2.6. As at the end of quarter three 20% of new requests for EHCPs were completed within 20 weeks. We have been asked by Scrutiny Members to provide timeliness data in relation to those EHCP completed over 20 weeks. We hope to be able to report on this as at the end of Quarter four and thereafter.

2.7. We continue to see an increase in new requests for EHCPs, in response to the demand issues we are using SEN Implementation Grant to increase the capacity within the SEND team, reconfiguring roles and streamlining business processes to enable improved performance. It is anticipated this will alleviate some of the demand pressures and increase our completion timeliness. Alongside responding to new requests for EHCPs, we are managing an ongoing challenging agenda, set by central government in relation to the transfer of SEN Statements and Learning Disability Assessments (LDA Section 139A) to EHCPs. In respect of the target to transfer all existing SEN Statements to EHC plans, Merton is currently performing relatively well, ranked 7th in London.

1. **APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT**

Appendix 1: CYPP performance index 2016/17 (December 2016)

Appendix 2: Children's Performance Indicators – Rationale and linkages

2. **BACKGROUND PAPERS**

CSF Performance Management Framework <http://intranet/departments/csf-index/csf-performance.htm>